

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 24<sup>th</sup> day of August 2020**  
**C.G. No: 260/2019-20/Anantapur Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**

**Sri. A. Sreenivasulu Reddy**

**Sri. V. Venkateswarlu**

**Sri. Dr. R. Surendra Kumar**

**Chairperson**

**Member (Finance)**

**Member (Technical)**

**Independent Member**

***Between***

M/s. ATC Telecom Infra Structure Pvt. Ltd,  
C/o. M/s. ATC India, 4<sup>th</sup> Floor,  
1-8-304-307/381/344,  
Gowra Plaza,  
SP Road,  
Begumpet,  
Secunderabad.

**Complainant**

***AND***

1. Assistant Accounts Officer/ERO/Anantapur West
2. Deputy Executive Engineer/ O/Anantapur West
3. Executive Engineer/Operation /Anantapur

**Respondents**

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**ORDER**

1. The case of the complainant is that the complainant is a Pvt. Ltd. company incorporated under the companies Act, 1956 having local office at Vijayawada. They have received regular bill in the month of June' 18 with arrears for service Connection No.7134213000736, LT-II (B) ERO, Anantapur Dt. When they approached the concerned officers they informed that the arrears pertains to KW up-gradation charges for the period of May '18 from 15 KW to 30 KW for a total amount of Rs.30,100/- demand dt :28.05.2018. Since their connected load for the said service do not exceed 15 KW they objected for the same and requested for physical inspection but their grievance is not resolved and on the other hand threatening to disconnect the power supply.

**DESPATCHED**  
DATE 26/08

2. Respondents No.1 and 2 filed separate written submissions but the contents are one and the same. According to respondents No. 1 and 2 an additional load case was booked by DPE wing on 20.02.2018 for load enhancement on service No. 7134213000736, basing on the recorded maximum demand in the meter reading book which is 31 KW which is more than the contracted load of 15 KW. Again another auto generated additional load case was booked in MATS basing on recorded maximum demand of 29.90 KW vide case No.ATP/ATP/ATPW/AG.288 dt: 28.05.2018. Hence consumer is liable to pay the additional load amount.
3. The point for determination is whether additional load demand notice issued by the respondents for an amount of Rs.32,200/- is liable to be withdrawn?

The facts of the case shows that DPE wing registered a case vide Case No.DPE/ATP/ATPW/ 9033/18/Dt:20.02.2018 on the ground that meter reading book shows that the recorded maximum demand is 31 KW which is more than the contracted load of 15 KW. The copy of inspection report available in the file shows that the inspecting officer did not physically inspect the premises and recorded the actual appliances available along with their ratings and total connected load. He had just observed the recorded maximum demand in meter reading book and gave a finding that the connected load is 31 KW. Respondents have not placed any provision that DPE wing is empowered to issue inspection notes stating that the connected load is 31 KW. Without inspecting and physical verification of the appliances available in the premises and they can just mention the connected load by observing the readings in the meter reading book. A prescribed proforma is available in Appendix- IV A of GTCS when the inspecting officers inspected the premises for verifying the connected load. The inspection notes prepared in this case is not in conformity with the said Appendix- IV A of GTCS. So no reliance can be placed on this inspection notes and it need not be considered at all.

The written submission further shows that another case was generated in MATS basing on the RMD of 29.09 KW on 28.05.2018. So it is subsequent to the alleged inspection by DPE wing. But respondents did not choose to physically inspect the premises to ascertain the exact connected load available in the premises of the consumer. No authority is placed before this forum that respondents are empowered to collect

DEPT. OF  
DATE: 28/05/2018





To

The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha  
Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar,  
Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills,  
Lakdikapool, Hyderabad- 500 004.